



LIGHTHOUSE IMMIGRANT ADVOCATES

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Tips for Online Filing

Submitting your I-589, Application for Asylum and Withholding of Removal online can be a great option with many benefits, if you are eligible. Eligibility for asylum online filing is limited, be sure to verify whether you are able to file online or not using the Submission Methods Flowchart before taking the time to fill out your form online.

If you are not eligible to file your Form I-589 online, refer to the Mailing Instructions document to determine where you should submit your Asylum Application.

If you are eligible, see the following information about filing online.

To submit your application online:

1. Create or access your online USCIS account found at <https://www.uscis.gov/>.
2. Select "File a Form Online."
3. Complete your Form I-589.
4. Upload evidence.
5. Review and sign your form.

Once your application has been submitted you can:

1. View receipt and appointment notices.
2. Respond to Requests for Evidence.
3. Upload additional evidentiary documents.
4. Check your case status online.
5. Receive and view the decision made on your case.

Other helpful tools included in your USCIS account:

1. Change your address.
2. Send and receive secure messages with an immigration officer.
3. Request your immigration records with FOIA FIRST.
4. Confirm your eligibility to work (when applicable) with eVerify.

Tips for using your online USCIS account:

1. When you are creating a USCIS account, be sure to use an email address and/or phone number that you currently have and will continue to have access to in the future. It may be helpful to create a new email to use that is strictly for immigration purposes.
2. The online asylum application has all the same information as the paper form but parts of the application are in a different order. Be aware of this when filling out the form to ensure you are entering the correct information.
3. If a Request for Evidence is issued for your case, the asylum officers need more information in order to make a decision on your case. These requests have deadlines and you must submit the requested evidence before that deadline, otherwise, your case may be denied.
4. If you move and your address changes, you must change it with USCIS within 10 days of the move.

